

**Search Notes**

Application/Control No.

10/632,286

Examiner

Xavier S. Wong

Applicant(s)/Patent under  
Reexamination

STRATHMEYER, CARL R.

Art Unit

2609

**SEARCHED**

Class	Subclass	Date	Examiner
370	352	5/19/2007	XSW

**INTERFERENCE SEARCHED**

Class	Subclass	Date	Examiner

**SEARCH NOTES  
(INCLUDING SEARCH STRATEGY)**

	DATE	EXMR
EAST image and keyword search in USPAT, US-PGPUB, DERWENT, EPO, JPO, and IBM_TDB (please see search history)	5/19/2007	XSW
(370/254,351,352 379/900).ccls.	5/19/2007	XSW
((Computer near Telephony near Integration) or CTI) same (web\$4 or web\$1page or web\$1site) same IVR	5/19/2007	XSW
(script SAME (Select\$3 with template) SAME ((creat\$3 or build\$3) with web\$6))	5/19/2007	XSW
((Interactive near Voice near Response) or IVR)) and Request and Database	5/19/2007	XSW
Inventor Name and Assignee search in PALM ExPO and EAST	5/19/2007	XSW
esp@cenet	5/19/2007	XSW